

Adult Social Care Select Committee 22 February 2012

Adult mental health services public value review (PVR)

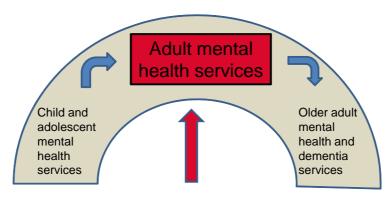
Purpose of the report: Policy development and review

The Adult Social Care Select Committee's views are sought on the draft terms of reference for the adult mental health services PVR.

Introduction:

- 1. On 14 July 2009 as part of its consideration of the paper *Leading the Way: changing the way we do business* the Cabinet agreed to undertake a three-year programme of Public Value Reviews (PVRs) to look at all services/functions provided by the Council.
- 2. All PVRs share a primary objective, which reflects the Council's ambition to deliver improved outcomes and value for money for the residents of Surrey. The outcomes are expected to be services that place the Council in the top 25% of local authorities for performance and the lowest 25% for unit costs.
- 3. In Adult Social Care we have completed three Public Value Reviews across care groups, with adult mental health services identified as the priority in this year's programme. The Public Value Review of services for adults with mental health needs will follow robust PVR methodology and will run for six months, aiming to begin implementation in early autumn 2012.
- 4. This PVR will examine the full range of services both commissioned and delivered by Surrey County Council and its strategic partners to meet the social care and health needs for adults with mental health needs. This PVR is not reviewing mental health services for children and adolescents, older adults and people with dementia or people with substance misuse problems; there are strategies in place for each of these groups. However, it is vital to identify the interface and linkages across the age ranges as part of this PVR. Please see illustration below.

Mental health services in Surrey



Adult mental health services are the focus of this PVR

- 5. The adult mental health services PVR will:
 - a) Analyse needs: what does population data tell us about people's mental health needs; how does ethnicity impact on mental health; what have Surrey citizen's told us the needs are; how are current services performing; what is best practice
 - b) Plan services to meet identified needs: where are the gaps in services; what are the options for developing services to fill those gaps; what do stakeholders think of the options
 - c) Implement: if appropriate, approach the market to provide services; redesign in-house services
 - d) Review: ongoing monitoring and evaluation

This is set in the context of promoting personalisation in adult mental health services.

- 6. Promoting positive mental health, and improving people's outcomes requires active engagement with, and participation of, a range of organisations and stakeholders. This co-design approach is integral to commissioning and to all stages of this PVR. These stakeholders include Members, SCC staff, Health partners, voluntary sector organisations, service providers, Districts and Boroughs, Children, Schools and Families Services and individual service users, their carers and families.
- 7. The PVR recommendations will be based on analysing needs in Surrey, with a local District and Borough focus within the context of personalising services. Full costs of services provided or commissioned for adult mental health services in Surrey will be analysed and will be compared

with other local authorities of similar size and population as Surrey to determine value for money.

Draft terms of reference

- 8. The draft terms of reference (**Appendix A**) provide the detail of the proposed scope and objectives of the PVR. It is proposed that the review will deliver the following:
 - a) Recommendations for commissioning adult mental health services based on the population needs of Surrey
 - b) Clear accommodation pathways for people with mental health needs
 - c) A joint social inclusion strategy with Health that promotes social capital and encompasses public mental health and well-being
 - d) Clear care pathways and identification of the co-dependencies between adult mental health services, Child and Adolescent Mental Health Services (CAMHS), older adult mental health and dementia services and substance misuse services
- The Draft Terms of Reference also provide details of what is out of scope of this PVR:
 - a) Mental health services for children and adolescents
 - b) Older adult mental health and dementia services
 - c) Substance misuse services

Conclusions:

10. The Adult Social Care Select Committee's views and support for the adult mental health services PVR are being sought, and we welcome discussion and debate to finalise the Terms of Reference.

Financial and value for money implications

- 11. Public Value Reviews make recommendations for the future commissioning of services and identify where efficiency savings could be made with formal recommendations to the Council's Cabinet. Two specific outputs from each review are a zero-based budget and ensuring robust quality assurance systems are in place.
- 12. Costs associated with the public value review (establishment and non-establishment) will be met by the Adult Social Care Directorate. An invest to save business case will be developed to cover the cost of the external challenge.

Equalities Implications

13. An Equality Impact Assessment screening has been conducted and is attached as **Appendix B**.

Risk Management Implications

14. Key risks and issues are identified in section 4 of the draft Terms of Reference.

Implications for the Council's Priorities or Community Strategy

- 15. Conducting this PVR upholds Surrey County Council's key values and vision to be the most effective Council in England, improving the lives of residents.
- 16. The commissioning and provision of adult mental health services contributes to achieving the vision for Adult Social Care: 'Working with all our partners to make a difference to the lives of people, through trusted, personalised and universal social care support, so people have choice and control, and can maximise their wellbeing and independence in their local community'. Mental health services support some of the most disadvantaged people in Surrey to:
 - Live independently and safely
 - Have as much choice and control over their lives as possible
 - Live in their own home if they wish, or other accommodation of their choice
 - Find out about information, services and support available and how to access them
 - · Get the support they need in local and community settings, and
 - Remain safe from abuse.

Recommendations:

17. The Adult Social Care Select Committee is requested to consider the draft Terms of Reference: to review, shape and be advocates for the adult mental health services PVR.

Next steps:

A detailed timeline is included in the draft Terms of Reference in Appendix A.

Report contact:

Donal Hegarty, Senior Manager, Commissioning, Adult Social Care

Contact details:

Email: donal.hegarty@surreycc.gov.uk

Telephone: 01483 517944